Section 96051.19@ Debt Collection While Complaint Pending

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96051.19 Debt Collection While Complaint Pending

After the hospital has been notified that the patient has filed a complaint with the Department, the hospital shall not send the unpaid bill to any collection agency, debt buyer, or other assignee unless that entity has agreed to comply with the Act. This shall apply only to the bill(s) for which the patient has filed a complaint with the Department. Failure to comply with this section is grounds for a penalty under this chapter.